

BITOU MUNICIPALITY

Performance Agreement for the financial year 01 July 2022 – 30 June 2023

DIRECTOR: ECONOMIC DEVELOPMENT AND PLANNING

Performance agreement made and entered into by and between

The Bitou Municipality and represented by the Municipal Manager, **Mbulelo Memani**, (herein and after referred as Employer)

and

Ludolph Gericke, the Director: Economic Development and Planning (herein and after referred as Employee) for the period 01 July 2022 to 30 June 2023

Where as

- a. The Employer has entered into a contract of employment with the Employee in terms of section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act"). The Employer and the Employee are hereinafter referred as "the Parties";
- Section 57(1)(b) of the Systems Act, read with the Contract of Employment concluded between the parties, requires the Parties to conclude an annual performance agreement;
- c. The Parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Employee to a set of outcomes that will promote local government goals; and
- d. The Parties wish to ensure that there is compliance with Sections 57(4B) and 57(5) of the Systems Act.

1. INTERPRETATION

- 1.1 In this Agreement the followings terms will have the meaning ascribed thereto:
 - 1.1.1 "this Agreement" means the performance agreement between the Employer and the employee and the Annexures thereto;
 - 1.1.2 "the Executive Authority" means the Mayoral Committee of the Municipality constituted in terms of Section 60 of the Local Government: Municipal Structures Act 117 of 1998 ("the Structures Act") as represented by its chairperson, the Executive Mayor:
 - 1.1.3 "the Employee" means the Director appointed in terms of Section 56 of the Systems Act;
 - 1.1.4 "the Employer" means the Municipality; and
 - 1.1.5 "the Parties" means the Employer and Employee.

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2. PURPOSE OF THIS AGREEMENT

- 2.1 To comply with the provisions of Section 57(1)(b),(4B) and (5) of the Systems Act as well as the Contract of Employment entered into between the Parties;
- 2.2 To specify objectives and targets established for the Employee and to communicate to the Employee the Employer's expectations of the Employee's performance targets and accountabilities;
- 2.3 To specify accountabilities as set out in the Performance Plan (Annexure A);
- 2.4 To monitor and measure performance against set targeted outputs and outcomes;
- 2.5 To establish a transparent and accountable working relationship;
- 2.6 To appropriately reward the employee in accordance with section 11 of this agreement; and
- 2.7 To give effect to the Employer's commitment to a performance-orientated relationship with the Employee in attaining improved service delivery.

3. COMMENCEMENT AND DURATION

- 3.1 This Agreement will commence on 01 July 2022 and will remain in force until 30 June 2023 where-after a new Performance Agreement shall be concluded between the parties for the next financial year or any portion thereof:
- 3.2 The Parties will conclude a new Performance Agreement that replaces this Agreement at least once a year by not later than 31st of July of the succeeding financial year;
- 3.3 This Agreement will terminate on the termination of the Employee's contract of employment for any reason;
- 3.4 If at any time during the validity of the agreement the work environment alters to the extent that the contents of the agreement are no longer appropriate, the contents must by mutual agreement between the parties, immediately be revised; and
- 3.5 Any significant amendments or deviations must take cognizance of the requirements of sections 34 and 42 of the Municipal Systems Act and Regulation 4(5) of the Regulations.

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4. PERFORMANCE OBJECTIVES

- 4.1 The Performance Plan (Annexure A) sets out -
 - 4.1.1 The performance objectives and targets that must be met by the Employee;
 - 4.1.2 The timeframes within which those performance objectives and targets must be met; and
 - 4.1.3 The competencies (Annexure B definitions in terms of Regulation 21 of 17 January 2014) required to operate effectively as senior managers in the local government environment.
- 4.2 The performance objectives and targets reflected in Annexure A are set by the Employer in consultation with the Employee and based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the Employer, and shall include:
 - 4.2.1 Key objectives that describe the main tasks that need to be done;
 - 4.2.2 Key performance indicators that provide the details of the evidence that must be provided to show that a key objective has been achieved by the employee;
 - 4.2.3 Target dates that describe the timeframe in which the targets must be achieved; and
 - 4.2.4 Weightings showing the relative importance of the key objectives to each other.
- 4.3 The Personal Development Plan (Annexure C) sets out the Employee's personal development requirements in line with the objectives and targets of the Employer; and
- 4.4 The Employee's performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the Employer's Integrated Development Plan.

5. PERFORMANCE MANAGEMENT SYSTEM

5.1 The Employee agrees to participate in the performance management system that the Employer adopted for the employees of the Employer;

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- 5.2 The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the employees and service providers to perform to the standards required;
- 5.3 The Employer must consult the Employee about the specific performance standards and targets that will be included in the performance management system applicable to the Employee;
- 5.4 The Employee undertakes to actively focus on the promotion and implementation of the key performance indicators (including special projects relevant to the employee's responsibilities) within the local government framework;
- 5.5 The criteria upon which the performance of the Employee shall be assessed shall consist of two components, Operational Performance and Competencies both of which shall be contained in the Performance Agreement;
- 5.6 The Employee's assessment will be based on his performance in terms of the outputs/outcomes (performance indicators) identified as per attached Performance Plan, which are linked to the KPAs, and will constitute 80% of the overall assessment result as per the weightings agreed to between the Employer and Employee;
- 5.7 The Competencies will make up the other 20% of the Employee's assessment score. The Competencies are spilt into two groups, leading competencies (indicated in blue on the graph below) that drive strategic intent and direction and core competencies (indicated in green on the graph below), which drive the execution of the leading competencies.

6. PERFORMANCE ASSESSMENT

- 6.1 The Performance Plan (Annexure A) to this Agreement sets out key performance indicators and competencies that needs to be evaluated in terms of
 - 6.1.1 The standards and procedures for evaluating the Employee's performance; and
 - 6.1.2 During the intervals for the evaluation of the Employee's performance.
- 6.2 Despite the establishment of agreed intervals for evaluation, the Employer may in addition review the Employee's performance at any stage while the contract of employment remains in force;
- 6.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan

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- as well as the actions agreed to and implementation must take place within set time frames;
- 6.4 The Employee's performance will also be measured in terms of contributions to the goals and strategies set out in the Employer's Integrated Development Plan (IDP) as described in 6.6 6.13 below;
- 6.5 The Employee will submit quarterly performance reports (SDBIP) and a comprehensive annual performance report at least one week prior to the performance assessment meetings to the Evaluation Panel Chairperson for distribution to the panel members for preparation purposes;
- 6.6 Assessment of the achievement of results as outlined in the performance plan:
 - 6.6.1 Each KPI or group of KPIs shall be assessed according to the extent to which the specified standards or performance targets have been met (qualitative and quantitative) and with due regard to adhoc tasks that had to be performed under the KPI;
 - 6.6.2 A rating on the five-point scale described in 6.9 below shall be provided for each KPI or group of KPIs which will then be multiplied by the weighting to calculate the final score;
 - 6.6.3 The Employee will submit his self-evaluation to the Employer prior to the formal assessment;
 - 6.6.4 In the instance where the employee could not perform due to reasons outside the control of the employer and employee, the KPI will not be considered during the evaluation. The employee should provide sufficient evidence in such instances; and
 - 6.6.5 An overall score will be calculated based on the total of the individual scores calculated above.
- 6.7 Assessment of the Competencies:
 - 6.7.1 Each Competency will be assessed in terms of the descriptions provided (Annexure B) during the mid-year and year-end reviews;
 - 6.7.2 A rating on the five-point scale described in 6.10 below shall be provided for each Competency which will then be multiplied by the weighting to calculate the final score; and
 - 6.7.3 An overall score will be calculated based on the total of the individual scores calculated above.
- 6.8 Overall rating

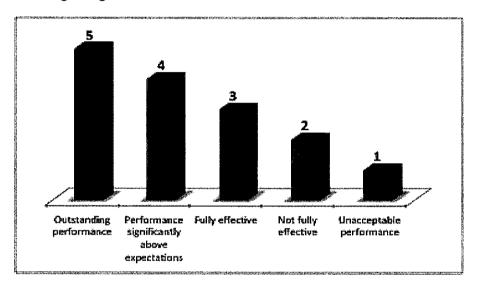
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- 6.8.1 An overall rating is calculated by adding the overall scores as calculated in 6.6.5 and 6.7.3 above; and
- 6.8.2 Such overall rating represents the outcome of the performance appraisal.
- 6.9 The assessment of the performance of the Employee will be based on the following rating scale for KPIs:



Terminology	Description
Outstanding performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and maintained this in all areas of responsibility throughout the year.
Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.
Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.
Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.
Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that they employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and

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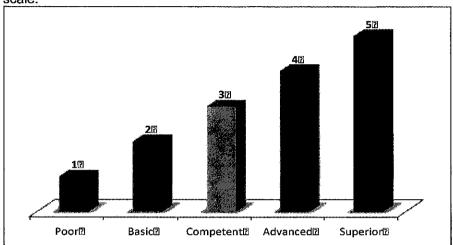
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Terminology	Description
	Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.

6.10 The assessment of the competencies will be based on the following rating scale:



Achievement Level	Description
Poor	Do not apply the basic concepts and methods to proof a basic understanding of local government operations and requires extensive supervision and development interventions.
Basic	Applies basic concepts, methods, and understanding of local government operations, but requires supervision and development intervention.
Competent	Develops and applies more progressive concepts, methods and understanding. Plans and guides the work of others and executes progressive analysis.
Advanced	Develops and applies complex concepts, methods and understanding. Effectively directs and leads a group and executes in-depth analysis.
Superior	Has a comprehensive understanding of local government operations, critical in strategic shaping strategic direction and change, develops and applies comprehensive concepts and methods.

- 6.11 For purposes of evaluating the annual performance of the Employee, an evaluation panel constituted of the following persons will be established
 - 6.11.1 Municipal Manager;
 - 6.11.2 Municipal Manager from another municipality;
 - 6.11.3 Chairperson of the Performance Audit Committee or in his/her absence thereof, the Chairperson of the Audit Committee; and

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- 6.11.4 The Member of the Mayoral Committee (Portfolio Chairperson).
- 6.12 The Municipal Manager will evaluate the performance of the Employee as at the end of the 1st and 3rd quarters and document a summary of the discussions; and
- 6.13 The Municipal Manager will give performance feedback to the Employee within five (5) working days after each quarterly and annual assessment meetings.

7. SCHEDULE FOR PERFORMANCE REVIEWS

7.1 The performance of the Employee in relation to his performance agreement shall be reviewed for the following quarters with the understanding that the reviews in the first and the third quarter may be verbal if performance is satisfactory:

Quarter	Months	Evaluation
1	July - September	
2	October - December	
3	January – March	
4	April - June	

- 7.2 The Employer shall keep a record of the year-end assessment meetings;
- 7.3 Performance feedback shall be based on the Employer's assessment of the Employee's performance;
- 7.4 The Employer will be entitled to review and make reasonable changes to the provisions of Annexure A from time to time for operational reasons. The Employee will be fully consulted before any such change is made; and
- 7.5 The Employer may amend the provisions of Annexure A whenever the performance management system is adopted, implemented and/or amended as the case may be. In that case, the Employee will be fully consulted before any such change is made.

8. DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure C. Such Plan may be implemented and/or amended as the case may be after the each assessment. In that case, the Employee will be fully consulted before any such change or plan is made.

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9. OBLIGATIONS OF THE EMPLOYER

- 9.1 The Employer shall-
 - 9.1.1 Create an enabling environment to facilitate effective performance by the employee;
 - 9.1.2 Provide access to skills development and capacity building opportunities;
 - 9.1.3 Work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee;
 - 9.1.4 On the request of the Employee delegate such powers reasonably required by the Employee to enable him to meet the performance objectives and targets established in terms of this Agreement; and
 - 9.1.5 Make available to the Employee such resources as the Employee may reasonably require from time to time assisting him to meet the performance objectives and targets established in terms of this Agreement.

10. CONSULTATION

- 10.1 The Employer agrees to consult the Employee timeously where the exercising of its powers will have amongst others-
 - 10.1.1 A direct effect on the performance of any of the Employee's functions:
 - 10.1.2 Commit the Employee to implement or to give effect to a decision made by the Employer; and
 - 10.1.3 A substantial financial effect on the Employer.
- 10.2 The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in clause 12.1 as soon as is practicable to enable the Employee to take any necessary action with delay.

11. REWARD

11.1 The evaluation of the Employee's performance will form the basis for acknowledging outstanding performance or correcting unacceptable performance;

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- 11.2 The payment of the performance bonus is determined by the performance score obtained during the 4th quarter;
- 11.3 The performance bonus will be awarded pro-rata according to the period of this agreement based on the following scheme:

Performance Rating		Bonus Calculation
0% - 64%	Poor Performance	0% of total package
65% - 69%	Average Performance	5% of total package
70% - 74%	Fair Performance	9% of total package
75% - 79%	Good Performance	11% of total package
80% - 100%	Excellent Performance	14% of total package

- 11.4 In the event of the Employee terminating his services during the validity period of this Agreement, but only after three months after the start of this agreement's inception date, the Employee's performance will be evaluated for the period during which he/she was employed and he/she will be entitled to a pro-rata performance bonus based on his/her evaluated performance for the period of actual service; and
- 11.5 The Employer will submit the total score of the annual assessment and of the Employee, to full Council for purposes of recommending the bonus allocation.

12. MANAGEMENT OF EVALUATION OUTCOMES

- 12.1 Where the Employer is, any time during the Employee's employment, not satisfied with the Employee's performance with respect to any matter dealt with in this Agreement, the Employer will give notice to the Employee to attend a meeting:
- 12.2 The Employee will have the opportunity at the meeting to satisfy the Employer of the measures being taken to ensure that his performance becomes satisfactory and any programme, including any dates, for implementing these measures;
- 12.3 Where there is a dispute or difference as to the performance of the Employee under this Agreement, the Parties will confer with a view to resolving the dispute or difference; and
- 12.4 In the case of unacceptable performance, the Employer shall --
 - 12.4.1 Provide systematic remedial or developmental support to assist the Employee to improve his performance; and

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12.4.2 After appropriate performance counselling and having provided the necessary guidance and/or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out his or her duties.

13. DISPUTE RESOLUTION

- 13.1 Disputes will be dealt with in terms of Section 33 of the Local Government: Municipal Performance Regulations for Municipal Managers and managers directly accountable to Municipal Managers (Regulation 805 of August 2006).
- 13.2 Any disputes about the nature of the employee's performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/or salary increment in the agreement, must be mediated by the executive mayor or mayor within thirty (30) days of receipt of a formal dispute from the employee whose decision shall be final and binding on both parties.
- 13.3 Any disputes about the outcome of the employee's performance evaluation, must be mediated by a member of the municipal council, provided that such member was not part of the evaluation panel, within thirty (30) days of receipt of a formal dispute from the employee whose decision shall be final and binding on both parties.

14. GENERAL

- 14.1 The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the Employer; and
- 14.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the Employee in terms of his contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

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Thus done and signed at Platenberg Sann to	heday of June of 2022.
AS WITNESSES:	•
1.	MUNICIPAL MANAGER
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Thus done and signed at ALETTENSERG on the BAY	2/s7 day of June of 2022.
AS WITNESSES:	
1. R. Mondeka	DIRECTOR

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Adjustment Performance Plan

Director: Economic Development and Planning

2022/23

Annexure A

The Performance Plan sets out:

- <u>a</u> Key Performance Areas that the employee should focus on, performance objectives, key performance indicators and targets that must be met within a specific timeframe; and
- <u>5</u> The Competencies required from employees prescribed in the Regulations on the appointment and conditions of employment of senior managers, R21 of 2014.

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KEY PERFORMANCE INDICATORS

described below. The assessment of these performance indicators will account for eighty percent of the total employee assessment score. The key performance areas, the performance objectives, key performance indicators and targets that must be met within the agreed timeframe are

	0		0	0		0	Municipal Planning Tribunal establishment item	Establish the Municipal Planning Tribunal and submit to Council for consideration by 28 February 2023	Municipal Transformation and Institutional Development	TL49
	0	_	0	0	-		Spatial Development Framework (SDF) submitted to Council	Submit the reviewed Spatial Development Framework (SDF) to Council by 31 March 2023	Municipal Transformation and Institutional Development	TL48
	90%	90%	90%	90%	90%	90%	90% of the KPI's of the sub directorate have been met as per Ignite Dashboard report	Manage and achieve 90% of the KPI's of the sub-directorate: Town Planning	Municipal Transformation and Institutional Development	SDBIP Graph
	90%	90%	90%	90%	90%	90%	90% of the KPI's of the sub directorate have been met as per Ignite Dashboard report	Manage and achieve 90% of the KPI's of the sub-directorate: LED & Tourism	Municipal Transformation and Institutional Development	SDBIP Graph
	90%	90%	90%	90%	90%	90%	90% of the KPI's of the sub directorate have been met as per Ignite Dashboard report	Manage and achieve 90% of the KPI's of the sub-directorate: Building Control	Municipal Transformation and Institutional Development	SDBIP Graph
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Weight	Ω4	argets Q3	Tary Q2	ହ	Annual Target	Baseline	Unit of Measurement	Key Performance Indicator (KPI)	National Key Performance Area	Ref No



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90%		90%	90%	90%	90%	90%	% of requests responded to	Respond to requests from Internal Audit within 3 working days	Good Governance and Public Participation	D359
			_		4	2	Number of risk management reports submitted	Report quarterly on the corrective measures implemented to reduce the top 10 risk areas within the department to the official responsible for risk management	Good Governance and Public Participation	D358
2			_	22	o	တ	Number of reports submitted to the Health and Safety Committee	Submit bi-monthly Health and Safety committee minutes to ensure the safety of all personnel and to protect the municipality from legal actions to the Health and Safety Committee	Good Governance and Public Participation	D357
	Links I some none morning		1000			A April 1				
0 .	0		0			New KPI	LED Chapter Implementation Plan submitted to Council	Develop the LED Chapter Implementation Plan (2022/23) and submit to Council for consideration by 30 September 2022	Municipal Transformation and Institutional Development	TL52
0			0	0	<u> </u>	New KPI	LED Chapter submitted to Council	Develop the LED Chapter (2023/24) and submit to Council for consideration by 31 March 2023	Local Economic Development	TL51
0	0		_	0	_	New KPI	Central Beach Launch Site Environmental Management Plan submitted to Council	Review the Central Beach Launch Site Environmental Management Plan and submit to Council for consideration by 30 November 2022	Local Economic Development	TL50
							submitted to Council			
Q4		argets Q3	Ta Q2	Q1	Annual Target	Baseline	Unit of Measurement	Key Performance Indicator (KPI)	National Key Performance Area	Ref No

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	85%	85%	85%	85%	85%	New Key Performance Indicator 2021/22	% decisions finalised within 4 working days	Finalise 85% building plan decisions within 4 working days after receipt of the recommendation from the building control officer.	Basic Service Delivery	D361
	95%	60%	40%	10%	95%	90%	% budget spent	Spend 90% of the capital budget for the Directorate by 30 June (including shadow balances for first 3 quarters)	Good Governance and Public Participation	D360
Weight	Q4	gets Q3	Targ Q2	Q1	Annual Target	Baseline	Unit of Measurement	Key Performance Indicator (KPI)	National Key Performance Area	Ref No

COMPETENCIES

The competencies required from employees prescribed in the Regulations on the appointment and conditions of employment of senior managers, R21 of 2014. The assessment of these competencies will account for twenty percent of the total employee assessment score.

Annexure B describes the different achievement levels for each Competency and should therefore form part of this section of the Performance Plan.

	Financial reporting and delivery	
	Financial strategy and delivery	
1.0/	Budget planning and execution	Financial management
7	Able to compile, plan and manage budgets, control cash flow, institute financial risk management and administer procurement processes in accordance with recognised financial practices. Further to ensure that all financial transactions are managed in an ethical manner. It includes:	
	Program and project monitoring and evaluation	
	Service delivery management	III all agenter it
1.67	 Program and project planning and implementation 	Programme and project
	Able to understand program and project management methodology; plan, manage, monitor and evaluate specific activities in order to deliver on set objectives. It includes:	
	Negotiation and dispute management	
	Employee relations management	
Š	Diversity management	People management
1 67	Human capital planning and development	
	Effectively manage, inspire and encourage people, respect diversity, optimise talent and build and nurture relationships in order to achieve institutional objectives. It includes:	
	Organisational awareness	
	Strategic planning and management	
	 Institutional performance management 	leadership
1 67	Impact and influence	Strategic direction and
	Provide and direct a vision for the institution, and inspire and deploy others to deliver on the strategic institutional mandate. It includes:	
		CHARLES TO THE TAXABLE THE TAX
Weight	Definition	Competency

Competency	Definition	Weight
	Able to direct and initiate transformation on all levels in order to successfully drive and implement new initiatives and deliver professional and quality services to the community. It includes:	
Change leadership	Change vision and strategy Brooks design and improvement	1.67
	Process design and improvement Change impact monitoring and evaluation	
	Able to promote, direct and apply professionalism in managing risk and compliance requirements and apply a thorough understanding of governance practices and obligations. Further, able to direct the conceptualisation of relevant policies and enhance cooperative governance relationships. It includes:	3
Governance leadership	Policy formulation	1.67
	Risk and compliance management Cooperative governance	
Moral competence	Able to identify moral triggers, apply reasoning that promotes honesty and integrity and display behaviour that reflects moral competence.	1.67
Planning and organising	Able to plan, prioritise and organise information and resources effectively to ensure the quality of service delivery and build efficient contingency plans to manage risk.	1.67
Analysis and innovation	Able to critically analyse information, challenges and trends to establish and implement fact-based solutions that are innovative to improve institutional processes in order to achieve key strategic objectives.	1.67
Knowledge and information management	Able to promote the generation and sharing of knowledge and information through various processes and media, in order to enhance the collective knowledge base of local government	1.67
Communication	Able to share information, knowledge and ideas in a clear, focused and concise manner appropriate for the audience in order to effectively convey, persuade and influence stakeholders to achieve the desired outcome.	1.67
Results and quality focus	Able to maintain high quality standards, focus on achieving results and objectives while consistency striving to exceed expectations and encourage others to meet quality standards. Further, to actively monitor and measure results and quality against identified objectives.	1.67
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Competency Framework

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2022/23

Annexure B

CLUSTER:	LEADING COMPETENCIES		
COMPETENCY NAME:	Strategic Direction and Leadership		
COMPETENCY DEFINITION:	Provide and direct a vision for the institution, and inspire and deploy others to	inspire and deploy others to deliver on the strategic institutional mandate	institutional mandate
	ACHIEVEMENT LEVELS	INT LEVELS	
BASIC	COMPETENT	ADVANCED	SUPERIOR
 Understand Institutional and departmental strategic objectives, but lacks the ability to inspire others to achieve set mandate 	 Give direction to a team in realising the institution's strategic mandate and set objectives 	 Evaluate all activities to determine value and alignment to strategic intent 	 Structure and position the institution to local government priorities
 Describe how specific tasks link to institutional strategies but has limited influence in directing a strategy 	 Has a positive impact and influence on the morale, engagement and participation of team members 	 Display in-depth knowledge and understanding of strategic planning 	 Actively use in-depth knowledge and understanding to develop and implement a comprehensive institutional framework
 Has a basic understanding of institutional performance management, but lacks the ability to integrate systems into a collective whole 	 Develop action plans to execute and guide strategy 	 Align strategy and goals across all functional areas 	 Hold self-accountable for strategy execution and results
 Demonstrate basic understanding of key decision makers 	 Assist in defining performance measures to monitor the progress and effectiveness of the institution 	 Actively define performance measures to monitor the progress and effectiveness of the institution 	 Provide impact and influence through building and maintaining strategic relationships
	 Displays an awareness of institutional structures and political factors 	 Consistently challenge strategic plans to ensure relevance 	 Create an environment that facilitates loyalty and innovation. Display a superior level of self-discipline and integrity in actions
	 Effectively communicate barriers to execution to relevant parties 	 Understand institutional structures and political factors, and the consequences of actions 	 Integrate various systems into a collective whole to optimise institutional performance management
	 Provide guidance to all stakeholders in the achievement of the strategic mandate 	 Empower others to follow the strategic direction and deal with complex situations 	 Uses understanding of competing interests to maneuver successfully to a win/win outcome
	 Understand the aim and objectives of the institution and relate it to own work 	 Guide the institution through complex and ambiguous concern 	
		 Use understanding of power relationships and dynamic tensions among key players to frame communications and develop strategies, positions and alliances 	

				 Aware of guidelines for employee development, but requires support in implementing development initiatives 	 Interact and collaborate with people of diverse backgrounds 	 Participate in team goalsetting and problem solving 	BASIC		COMPETENCY DEFINITION:	COMPETENCY NAME:	CLUSTER:
		•	•	•	•	•			ectively litutiona	ple Mar	ADING C
		Effectively identify capacity requirements to fulfill the strategic mandate	Apply relevant employee legislation fairly and consistently	Effectively delegate tasks and empower others to increase contribution and execute functions optimally	Respect and support the diverse nature of others and be aware of the benefits of a diverse approach	Seek opportunities to increase team contribution and responsibility	COMPETENT	ACHIEVEMENT LEVELS	Effectively manage, inspire and encourage people, respect diversity, optimise tal institutional objectives	People Management	EADING COMPETENCIES
•	•	•	•	•	•	•		T LEVEL	espect d		
Lead and unite diverse teams across divisions to achieve institutional objectives	Achieve agreement or consensus in adversarial environments	Inspire a culture of performance excellence by giving positive and constructive feedback to the team	Identify development and learning needs within the team	Provide mentoring and guidance to others in order to increase personal effectiveness	Recognise and reward effective and desired behavior	Identify ineffective team and work processes and recommend remedial interventions	ADVANCED	S	liversity, optimise talent and build and nur		
		•	•	•	•	•			ture relat		
		Actively identify trends and predict capacity requirements to facilitate unified transition and performance management	Develop comprehensive integrated strategies and approaches to human capital development and management	Understand the impact of diversity in performance and actively incorporate a diversity strategy in the institution	Foster a culture of discipline, responsibility and accountability	Develop and incorporate best practice people management processes, approaches and tools across the institution	SUPERIOR		ent and build and nurture relationships in order to achieve		

CLUSTER:	LEADING COMPETENCIES		
COMPETENCY NAME:	Program and Project Management		
COMPETENCY DEFINITION:	Able to understand program and project management objectives	Able to understand program and project management methodology; plan, manage, monitor and evaluate specific activities in order to deliver on set objectives	te specific activities in order to deliver on set
	ACHIEVEMENT LEVELS	NT LEVELS	
BASIC	COMPETENT	ADVANCED	SUPERIOR
 Initiate projects after approval from higher authorities 	 Establish broad stakeholder involvement and communicate the project status and key milestones 	 Manage multiple programs and balance priorities and conflicts according to institutional goals 	 Understand and conceptualise the long- term implications of desired project outcomes
 Understand procedures of program and project management methodology, implications and stakeholder involvement 	 Define the roles and responsibilities of the project team and create clarity around expectations 	 Apply effective risk management strategies through impact assessment and resource requirements 	 Direct a comprehensive strategic macro and micro analysis and scope projects accordingly to realise institutional objectives
 Understand the rational of projects in relation to the institution's strategic objectives 	 Find a balance between project deadline and the quality of deliverables 	 Modify project scope and budget when required without compromising the quality and objectives of the project 	 Influence people in positions of authority to implement outcomes of projects
 Document and communicate factors and risk associated with own work 	 Identify appropriate project resources to facilitate the effective completion of the deliverables 	 Involve top-level authorities and relevant stakeholders in seeking project buy-in 	 Lead and direct translation of policy into workable action plans
 Use results and approaches of successful project implementation as guide 	 Comply with statutory requirements and apply policies in a consistent manner 	 Identify and apply contemporary project management methodology 	 Ensures that programs are monitored to track progress and optimal resource utilisation, and that adjustments are made as needed
	 Monitor progress and use of resources and make needed adjustments to timelines, steps and resource allocation 	 Influence and motivate project team to deliver exceptional results 	
The state of the s		 Monitor policy implementation and apply procedures to manage risks 	

CLUSTER:	LEADING COMPETENCIES		
COMPETENCY NAME:	Financial Management		
COMPETENCY DEFINITION:	Able to compile, plan and manage budgets, control cash flow, institute financial accordance with recognised financial practices. Further to ensure that all financial		risk management and administer procurement processes in ial transactions are managed in an ethical manner
	ACHIEVEMENT LEVELS	INT LEVELS	
BASIC	COMPETENT	ADVANCED	SUPERIOR
 Understand basic financial concepts and methods as they relate to institutional processes and activities 	 Exhibit knowledge of general financial concepts, planning, budgeting and forecasting and how they interrelate 	 Take active ownership of planning, budgeting and forecasting processes and provides credible answers to 	 Develop planning tools to assist in evaluating and monitoring future expenditure trends
 Display awareness into the various 	 Assess, identify and manage financial 	Prepare budgets that are aligned to the strategic chiectives of the institution.	 Set budget frameworks for the institution
mechanisms, financial governance,			
 Understand the importance of financial accountability 	 Assume a cost-saving approach to financial management 	 Address complex budgeting and financial management concerns 	 Set strategic direction for the institution on expenditure and other financial
	المراجعة الم	Dut evictoms and proposess in place to	Build and nurture partnerships to
 Understand the importance of asset control 	specified formats	enhance the quality and integrity of financial management practices	improve financial management and achieve financial savings
	 Consider and understand the financial implications of decisions and 	 Advise on policies and procedures regarding asset control 	 Actively identify and implement new methods to improve asset control
	 Ensure that delegation and instructions as required by National Treasury 	 Promote National Treasury's regulatory framework for Financial Management 	 Display professionalism in dealing with financial data and processes
	guidelines are reviewed and updated		
	 Identify and implement proper monitoring and evaluation practices to 		
	ensure appropriate spending against		
	t adjust		

CLUSTER:		LEADING COMPETENCIES				
COMPETENCY NAME:		Change Leadership				
COMPETENCY DEFINITION:		Able to direct and initiate institutional transformation on all leve and deliver professional and quality services to the community	nstitution d quality	al transformation on all levels in order to su- services to the community	ccessfu	levels in order to successfully drive and implement new initiatives nity
		ACHIEVEMENT LEVELS	NT LEVE	LS		
BASIC		COMPETENT		ADVANCED		SUPERIOR
 Display an awareness of change interventions and the benefits of transformation initiatives 	•	Perform an analysis of the change impact on the social, political and economic environment	•	Actively monitor change impact and results and convey progress to relevant stakeholders	•	Sponsor change agents and create a network of change leaders who support the interventions
 Able to identify basic needs for change 	•	Maintain calm and focus during change	•	Secure buy-in and sponsorship for change initiatives	•	Actively adapt current structures and processes to incorporate the change interventions
 Identify gaps between the current and desired state 	•	Able to assist team members during change and keep them focused on the deliverables	•	Continuously evaluate change strategy and design and introduce new approaches to enhance the institution's effectiveness	•	Mentor and guide team members on the effects of change, resistance factors and how to integrate change
 Identify potential risk and challenges to transformation, including resistance to change factors 	•	Volunteer to lead change efforts outside of own work team	•	Build and nurture relationships with various stakeholders to establish strategic alliance in facilitating change	•	Motivate and inspire others around change initiatives
 Participate in change programs and piloting change interventions 	•	Able to gain buy-in and approval for change from relevant stakeholders	•	Take the lead in impactful change programs		
 Understand the impact of change interventions on the institution within the broader scope of local government 	•	Identify change readiness levels and assist in resolving resistance to change factors	•	Benchmark change interventions against best change practices		
	•	Design change interventions that are aligned with the institution's strategic objectives and goals	•	Understand the impact and psychology of change and put remedial interventions in place to facilitate effective transformation		
				Take calculated risk and seek new ideas from best practice scenarios and identify the potential for implementation		

				- it-		
CLUSTER:	CORE	CORE COMPETENCIES				
COMPETENCY NAME:	Moral C	Moral Competence				
COMPETENCY DEFINITION:	Able to	identify moral triggers, apply reasoning the	at promot	Able to identify moral triggers, apply reasoning that promotes honesty and integrity and consistently display behavior that reflects moral competence	display b	ehavior that reflects moral competence
		ACHIEVEMENT LEVELS	NT LEVE	LS		
BASIC		COMPETENT		ADVANCED		SUPERIOR
 Realise the impact of acting with integrity, but requires guidance and development in implementing principles 	•	Conduct self in alignment with the values of local government and the institution	•	Identify, develop and apply measures of self-correction	•	Create an environment conducive of moral practices
 Follow basic rules and regulations of the institution 	•	Able to openly admit own mistakes and weaknesses and seek assistance from others when unable to deliver	•	Able to gain trust and respect through aligning actions with commitments	•	Actively develop and implement measures to combat fraud and corruption
 Able to identify basic moral situations, but requires guidance and development in understanding and reasoning with moral intent 	•	Actively report fraudulent activity and corruption with local government	•	Make proposals and recommendations that are transparent and gain the approval of relevant stakeholders	•	Set integrity standards and shared accountability measures across the institution to support the objectives of local government
	•	Understand and honor the confidential nature of matters without seeking personal gain	•	Present values, beliefs and ideas that are congruent with the institution's rules and regulations	•	Take responsibility for own actions and decisions, even if the consequences are unfavorable
	•	Able to deal with situations of conflict of interest promptly and in the best interest of local government	•	Takes an active stance against corruption and dishonesty when noted		
			•	Actively promote the value of the institution to internal and external stakeholders		
			•	Able to work in unity with a team and not seek personal gain		
			•	Apply universal moral principles consistently to achieve moral decisions		

Personal Development Plan

Annexure C

2022/23

	ç,	2.	1.	Skills Performance Gap
				Outcomes Expected
1	John John	, 29		Suggested training and /or development activity
		e t		Suggested mode of delivery
				Suggested Time Frames
				Work opportunity created to practice skill/development area
				Support Person

Signed and accepted by the Employee

Date: 2/16/2022

Signed by the Municipal Manager on behalf of the Municipality

Date: 2/06/2022