BITOU MUNICIPALITY



ACCOUNTS PAYABLE POLICY

2025/26

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1. DEFINITIONS AND ABBREVIATIONS

1.1. DEFINITIONS

"Accounting Officer" - A person appointed in terms of section 82(1) (a) or (b) of the

Municipal Structures Act; and also refers to the municipal manager of the municipality

in terms of section 60 of the MFMA.

"Accounts Payables" - In accounting terms, Accounts Payables means monies owed

by an organization to its vendors/suppliers (Trade Creditors) for goods and services

purchased on credit.

"Direct Payments" - Payments where transactions involved could not be initiated

through the Supply Chain Management processes.

"Electronic Funds Transfer" - The electronic movement of funds from Bitou

Municipality's primary bank account to different vendor/supplier accounts in the same

or different banks, through the use of host-to-host transaction method.

"Goods Received Note" - A confirmation document from the receiving department that

shows that the ordered goods were received. It is used along with a purchase order in

the three way match to authorized invoice for payment.

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that shows that the ordered goods were sent back to the supplier. It is used along with

a purchase order, the goods received note as well as the authorized invoice for

payment.

"IDP" - Integrated Development Plan.

"Municipality" – Bitou Municipality.

"Payment Certificate" - A certificate attached to contract payments where progress

payments are made.

"Payment Terms" - Are within 30 days from the date of receiving the statement or, in

the absence of statement, from the date of receiving the invoice. In terms of section

65(e) of the MFMA or 15 days from receipt of invoice based on a current BBBEE

certificate and allocated by SCM Compliance.

"Purchase Order" - A buyer generated document that authorizes a purchase

transaction. When accepted by the seller, it becomes a contract binding on both

parties.

"Statement" - Summary of all transaction debits or credits with a vendor or supplier or

consultant that occurred during the previous month and their effect on an open-

account balance. It is also known as a statement of account.

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"Tax Invoice" - A document issued by a vendor/supplier/consultant to the municipality

listing the goods or services supplied and stating the sum of money due.

"VAT" - Value Added Tax. VAT is a consumption tax levied on goods and services at

each step of the production/distribution cycle.

"Suppliers' Master File" - A comprehensive database file maintained by the SCM Unit

that contains information about vendors/suppliers/consultants used to facilitate

financial transactions. The information includes payment terms, address, names of

directors, banking details and any other related information.

"Contracts Module" - Contract Module in Financial System that is used to capture

contract payment information, tax invoices supported by Payment Certificates, raised

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against the Contract (by the Contractor).

1.2. ABBREVIATIONS

BAC - Bid Adjudication Committee

IDP - Integrated Development Plan

GRN - Goods Received Note

GRA - Goods Returned Advise

EFT - Electronic Funds Transfer

MM - Municipal Manager (Accounting Officer)

DP – Direct Payments

SCMD - Supply Chain Management Division

EMD - Expenditure Management Division

SARS - South African Revenue Services

VAT - Value Added Tax

2. PROBLEM STATEMENT

2.1. In compliance with the Municipal Finance Management Act (No. 56 of 2003), Local

Government: Municipal Systems Act (No. 32 of 2000), the King IV Code on Corporate

Governance in South Africa (2016), the Bitou Council approved Cost Containment

Policy as adopted on 29 January 2021 and any other applicable legislation, the

Municipality must establish and maintain an adequate internal financial control system.

2.2. Limited resources should be used effectively, efficiently and in accordance with

the approved budget as well as any relevant financial policy as determined by the

financial regulations for local authorities and guidelines by the Financial Management

of the Bitou Municipality.

2.3. The Accounts Payable Policy document serves to support the concept of the

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control measures necessary within Expenditure Management Division.

2.4. Further, it is deemed to serve as:

(a) An information document in order that the users of the Expenditure

Management Division have an understanding of what is required; and

(b) A working document to make the processes of Expenditure Management

Division more effective.

3. DESIRED OUTCOME

3.1. The primary desired outcome of this policy is to ensure that the municipality

complies with Section 65 (2) (e) of the MFMA which requires the Accounting Officer to

assume all reasonable steps to ensure:-

(a) That all money owing by the municipality be paid within 30 days from the

date of receiving the statement or, in the absence of statement, from the date

of receiving the invoice, unless prescribed otherwise for certain categories of

expenditure.

(b) The Senior Manager: Supply Chain Management and Expenditure

Management in supporting both the Chief Financial Officer and the Accounting

Officer must ensure that all invoices are paid within 30 days from the date of

receiving the statement or, in the absence of statement, from the date of

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receiving the invoice.

4. PURPOSE

4.1. The purpose of this policy prescribes a process to be followed for the control and

processing of all payments in terms of the Municipal Finance Management Act, Act

No 56 of 2003 by ensuring that:-

(a) The municipality conducts business with properly registered suppliers as

prescribed by the Supply Chain Management Policy;

(b) The supplier database is updated with correct/valid information;

(c) No payments are made to suppliers placed on hold or blacklisted;

(d) Only valid tax invoices/invoices are processed for stock and non-stock

purchase orders;

(e) Only valid tax invoices/invoices are processed for service purchase orders;

(f) Only valid tax invoices/invoices are processed for contracts; and

(g) Only qualifying valid tax invoices/invoices are processed as finance

payments in accordance with applicable legislation, any relevant regulations

and/or guidelines.

4.2. The policy shall apply to all payments processed by the municipality, except for

salaries and wages for employees or deemed to be employees. However; salaries and

wages must first be processed on the Payroll System prior to such payment being

processed through the Accounts Payable Section.

4.3. This policy is a high level document and should be read in conjunction with the

respective approved detailed business processes.

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5. SCOPE

5.1. This Policy is applicable to-

(a) All official payments made by the Bitou Municipality to

vendors/suppliers/consultants of the Bitou Municipality or other duly authorized

payments;

(b) Any exceptions with the specific authorization of the Senior Manager: SCM

and Expenditure Management; and

(c) Any deviations in Sundry Payments which would require special

authorization from the Senior Manager: SCM and Expenditure Management or

the Chief Financial Officer as delegated by the Municipal Manager in terms of

the Procurement Policy.

6. APPLICABLE LEGISLATION, REGULATIONS AND POLICIES

6.1. This policy is developed and guided by the following legislations and regulations:

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(a) Municipal Finance Management Act (MFMA), Act No. 56 of 2003;

(b) Value Added Tax Act 89 of 1991;

- (c) Local Government: Municipal Systems Act (Act No.32 of 2000);
- (d) Income Tax Act 58 of 1962 (as amended);
- (e) Treasury Regulations;
- (f) Supply Chain Management Regulations;
- (g) Supply Chain Management Policy;
- (h) GRAP 104: Financial Instruments;
- (i) King Code IV of Corporate Governance;
- (j) Integrated Development Plan;
- (k) Credit Control and Debt Collection Policy; and
- (I) Petty Cash Policy.
- 6.2. Section 38 1 (e) (i) of the Council's approved Supply Chain Management Policy addresses the processes that the Accounting Officer must follow when receiving any bid from a bidder with the municipal rates and taxes or municipal services charges, owed by the bidder or any of its directors, in arrears for more than three (3) months. When submitting a tender for the provision of services or the delivery of goods, each potential contractor, service provider and supplier (hereinafter referred to as the' tenderer') must prove to the satisfaction of the Municipality that all accounts for which the tenderer is liable, have been paid up to date, and that all accounts for which and every director, owner, partner or trustee of the tenderer is liable, have also been paid up to date. Unless a suitable arrangement has been made between the bidder

and the Bitou Municipality that the total amount in arrears be recovered directly from

the bidder's invoices during the contract period".

6.3. By the direction of the Council's approved Credit Control & Debt Collection Policy,

the Revenue Management Division shall request the Expenditure Management

Division to deduct the arrears from the affected service provider/supplier/consultant.

7. ROLE PLAYERS AND STAKEHOLDERS

7.1. The principal role player is the Chief Financial Officer. The Expenditure

Management Division will be responsible for implementing the policy and

administering its on-going management and evaluation.

7.2. Below is an outline of the affected role-players and stakeholders:

(a) Expenditure Management Division;

(b) Supply Chain Management Division;

(c) Finance and Engineering Portfolio Committee;

(d) Executive Mayor's Office;

(e) Council of Bitou Municipality;

(f) Western Cape Department of Cooperative Governance and Traditional

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Affairs;

(g) Auditor-General South Africa;

(h) SALGA;

(i) SARS;

(j) Other Government Departments; and

(k) Registered suppliers/vendors/consultants on the Central Suppliers'

Database.

8. POLICY PROVISIONS

8.1. SUPPLIER ACCOUNT MAINTENANCE

8.1.1. Creating a new supplier.

(a) In order for a supplier to successfully make business with the municipality,

the supplier is required to be registered in the Central Suppliers' Database

(CSD).

(b) The Supply Chain Management Division is responsible for creating supplier

master records on the Financial Management System.

(c) For the non-trade suppliers, the Expenditure Management Division must

process a Direct Payment in place of a normal system generated requisition

form.

(d) The following documents are required when creating a new supplier:

(i) Supplier database form;

(ii) Stamped and signed original Banking EFT form; or

(iii) Original bank statement/confirmation of bank details;

(iv) Company letterhead;

(v) Copy of company registration documents;

(vi) Copy of ID documents of all shareholders/managing members

(certified copy);

(vii) Original valid tax clearance certificate;

(viii) Copy of valid BEE certificate (certified copy); and

(ix) Proof of delegated authority, i.e. Company Resolution

8.1.2. Update of existing supplier record.

(a) Any changes to supplier details must be updated in the supplier account

details screen on the Finance Management System.

(b) The supplier must notify the municipality of the referred changes by

attaching a letter (on the company's letterhead) reflecting the change of details.

(c) Where banking details are changed, the Accountant within the Accounts

Payable Section must complete the application form to amend banking details,

and attach copy of invoice to be paid, banking details reflecting on the Central

Suppliers' Database (CSD) as well as the confirmation of the new banking

details. The Accountant/Snr Accountant must validate the application form, and

the Manager/Snr Manager must approve the application for the change of

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banking details.

8.1.3. Placing a supplier account on hold or suspension.

(a) SCM Unit (Supplier Database Maintenance) may be requested to hold or
suspend the supplier's account for the following reasons:
(i) Conflict of Interest;
(ii) BEE certificate expired;
(iii) Tax Certificate expired;
(iv) Change of banking details;
(v) SARS VAT recovery;
(vi) Supplier's bank account closed or EFT rejection;
(vii) Council debts;
(viii) Supplier under investigation;
(ix) Supplier unable to deliver the services etc.
(b) The request to place the supplier account on hold may be initiated by:
(i) User-departments;
(ii) Expenditure Management Unit (Expenditure Management Unit);
(iii) SCM Compliance;
(iv) Internal audit.
(c) The request must be submitted in writing to the SCM Unit.
(d) The SCM Unit must ensure that the request is authorized by appropriate
management level.
(e) Upon receiving the request to suspend the supplier account, SCM Unit must:

(i) Place the supplier on hold and suspends on the system;

(ii) Scan all documents for attachment to the supplier address book for

record keeping.

(f) The hold status will not prevent further procurement from the supplier, but

will prevent payments from being made.

(g) The suspension will prevent any further procurement from that supplier.

8.1.4. Removing a supplier account from a hold or suspend status.

(a) A written request must be initiated by user-departments and any other

department mentioned in 8.1.3 (b) to remove a supplier's account from a hold

or suspend status.

(b) The SCM Unit must ensure that the request is authorized by appropriate

management level.

(c) The SCM Unit must remove the supplier from a hold or suspend status on

the system and scans all documents for attachment on the supplier address

book for record keeping.

8.2. Processing and Authorization of Invoices

8.2.1. All tax invoices to be processed for payment must be in line with Section 20 of

the Value Added Tax Act.

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Section 20(1) therefore places an obligation on a supplier to issue a tax invoice

in respect of each taxable supply made by the supplier, and he must do so

within 21 days of the supply

8.2.2. Invoices received by Expenditure Management Division should be original

invoices and/or PDF copies.

8.2.3. Where a copy of an invoice is received, it can be processed for payment

provided that verification is first performed to ensure that the invoice has not been

previously paid and the invoice is endorsed accordingly (certified true copy of original).

8.2.4. Authorization of invoices should be as per the approved delegations of authority.

8.2.5. Authorization of invoices/payment documentation that fall outside the SCM

processes should be in line with functional delegations of Divisional Managers and/or

Directorate Heads.

8.2.6. All invoice payments must be reviewed for compliance with SCM processes by

the Expenditure Management Division delegated officials prior to payment being

made.

8.3. Processing invoices for stock and non-stock purchase orders.

8.3.1. The following will apply when processing invoices related to stock and non-stock

payments:

(a) Goods received notes (GRN's) are authorised in order for payment by the

relevant delegated officials and forwarded to Expenditure Management Division

for matching with the Suppliers' invoice and processing of payment.

(b) An order number must be confirmed prior to processing an invoice.

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(c) Each invoice must not be reflected in multiple order numbers.

(d) An invoice cannot be processed for payment unless it has a valid purchase

order which has been receipted through the SCM system.

8.4. Processing invoices for service purchase orders.

8.4.1. Service purchase orders are raised by various user-departments for any

services which are undertaken by the service provider for the department.

8.4.2. The sourcing of quotations is the responsibility of the SCM Division.

8.4.3. Expenditure Management Division checks or performs the vetting on the SCM

generated purchase order before processing invoices.

8.4.4. The following applies when processing invoices related to service purchase

orders:

(a) Service orders must be receipted;

(b) An invoice must be signed for payment approval by the user-department.

8.4.5. Attach the following documents to the invoice

(a) GRN;

(b) Purchase Order form;

(c) Quotations used in sourcing of service

(d) Procurement requisitions signed by SCM Division; and

(e) Any other applicable supporting documents (where required by Expenditure

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- (i) Memo;
- (ii) Council Approval; and
- (iii) Motivation as signed by the Department Head.
- 8.4.6. Invoices must not be reflected in multiple order numbers.

8.5. Processing invoices related to contracts.

- 8.5.1. The following applies when processing invoices related to contract payments:
 - (a) The user-department must compile a contract file relating to the payment on hand and include all documentation listed below:
 - (i) Authorised Tax Invoice/Invoice (Refer 8.2.3 for copy of invoice);
 - (ii) Authorised Payment Certificate;
 - (iii) Letter of Appointment/Award;
 - (iv) Completion Certificate (where applicable);
 - (v) Copy of SCM Purchase Order
 - (vi) Penalties (where applicable);
 - (vii) Payment Cession documentation (where applicable);
 - (viii) Guarantee Retention (where applicable); and
 - (ix) Variation Orders (where applicable); and
- 8.5.2. Where any of the required documentation in 8.5.1 (a) above is missing from the contract file or invoicing information, Expenditure Management Division will contact the referred user-department and payment will not be effected until all issues are resolved.

8.5.3. The Expenditure Management Division must ensure that there are sufficient

funds available in the U-Keys indicated on the payment certificate.

8.5.4. Where funds are to be allocated from a different U-Key, and the amount to be

allocated to a new U-Key, the user-department must supply the Expenditure

Management Division with an amended payment certificate.

8.6. Processing invoices using a Direct Payment method.

8.6.1. Invoices processed for payment using a Direct Payment method should be

generally the invoices where it is impractical to raise a purchase order with the supplier

before a service is rendered.

8.6.2. Direct Payment method will only be considered where transaction values could

not be determined through the SCM process.

8.6.3. A prescribed standard Direct Payment method form must be completed where

a manual payment needs to be made.

8.6.4. Where the user-department has chosen to prepare a payment voucher, the

invoice must be attached to the payment voucher.

8.6.5. Where high volume invoices are received from the supplier, Expenditure

Management Unit must forward the invoices to the user-departments for authorization

and to endorse the U-Keys against which the costs on the invoice are to be charged.

8.6.6. The user-departments must obtain the budget validation certificate from the

Budget Office prior to invoices being processed on the Creditors' System.

8.6.7. Where invoices relate to public liability claims, third-party insurance claims,

workmen's compensation, etc., the following documents must be attached to the

payment voucher where applicable:

(a) Invoice;

(b) Quotation; and

(c) Assessor's/SAPS/Medical Reports.

9. SUBMISSION AND RECEIPTING OF INVOICES

9.1. Invoices may either be received from user-departments or directly from the

supplier.

9.2. All invoices received must be promptly forwarded to Expenditure Management

Division to allow the necessary processing to be undertaken.

9.3. Where invoices are received directly from the suppliers, the Expenditure

Management Division must refer the invoices to the relevant user-departments for

verification and approval.

9.4. Invoices will be returned by the user-departments together with the above

applicable mentioned documents in 9.1.

9.5. All invoices are to be submitted with all the required documentation attached.

9.6. All invoices received by Expenditure Management Division must be stamped with

the receipt date once being received by the personnel within the Account Payable

Section. However; such invoice do not need to be stamped by the Accounts Payable

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- 9.7. The date stamp and/or the date reflected on the invoice as per paragraph 9.6 above, will determine the ageing of the invoice in terms of the standard of measurement on 30 days payment to invoices per Sec 65 (e) of the MFMA.
- 9.8. All invoices must be addressed to Bitou Municipality, Expenditure Management Division and the applicable post office address and/or email address stated below:
 - (a) Bitou Municipality, Private Bag x1002, Plettenberg Bay, 6600; or
 - (b) Bitou Municipality, Office 63, Melville's Corner Shopping Centre, Plettenberg Bay, 6600.
 - (c) email address: creditors@plett.gov.za

10.1

10. DELEGATIONS OF AUTHORITY ON PROCUREMENTS AND PAYMENTS

Task Grade	Procurements/Payments	Types of payments
	Range (R)	(The below relates to individual
		transactions)
T13 and above	Up to 5 000	Petty Cash, i.e., 0 – R2 000 (with pre-
		consultation with Manager:
		Expenditure), as well as SCM
		Requisitions, and Invoices up to the
		value of R5 000.
T14 and above	Up to 30 000	Petty Cash, i.e., 0 – R2 000 (with pre-
		consultation with Manager:

		Expenditure), as well as SCM
		Requisitions, and Invoices up to the
		value of R30 000.
T15 and above	Up to 50 000	Petty Cash, i.e., 0 – R2 000 (with pre-
		consultation with Manager:
		Expenditure), as well as SCM
		Requisitions, and Invoices up to the
		value of R50 000.
T16 and above	Up to 100 000	Petty Cash, i.e., 0 – R2 000 (with pre-
		consultation with Manager:
		Expenditure), as well as SCM
		Requisitions, and Invoices, and
		Payment related Memorandums up to
		the value of R100 000.
T17 and above	Up to 200 000	Petty Cash, i.e., 0 – R2 000 (with pre-
		consultation with Manager:
		Expenditure), as well as SCM
		Requisitions, and Invoices, and
		Payment related Memorandums up to
		the value of R200 000.
T18 and above	Up to 300 000	Petty Cash, i.e., 0 – R2 000 (with pre-
		consultation with Manager:
		Expenditure), as well as SCM
		Requisitions, and Invoices, and

		Payment related Memorandums up to
		the value of R300 000.
Directors	Up to 10 000 000	Petty Cash, i.e., 0 – R2 000 (with pre-
		consultation with Manager:
		Expenditure), as well as SCM
		Requisitions, and Invoices, and
		Payment related Memorandums, and
		recommend to the Municipal Manager
		the SCM Deviations up to the value of
		R10 000 000.
MM	Up to the value of the	Petty Cash, i.e., 0 – R2 000 (with pre-
	contract	consultation with Manager:
		Expenditure), as well as SCM
		Requisitions, and Invoices, and
		Payment related Memorandums and
		approve the SCM Deviations.

- 10.2. The user-departments must forward specimen signatures of all personnel falling under 10.1 above to the Finance Department.
- 10.3. The Finance Department must utilize the specimen signatures to validate the authorization levels on all procurements as well as payments requests.

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11. SETTLEMENT DISCOUNTS

11.1. Expenditure Management Division must maintain a control register to record all

documents received.

11.2. Where settlement discounts are offered, it will be conducted taking into

consideration the municipality's cash flow status as well as the negative impact it might

have on the normal work flow within the payment section.

11.3. All payments processed should be in line with the municipality's payment terms

taking cognizance of any potential settlement discounts.

11.4. Early settlement discount should only be considered from 2.5% and above.

11.5. The municipality's "survivalist creditors" will be exempted from the early

settlement discount process.

12. DISPUTED INVOICES

12.1. It is the duty of the user-departments to resolve all queries related to disputed

invoices in relation to the following:

(a) Where invoices are received without the required documentation being

attached;

(b) Where payment documentation is submitted to Expenditure Management

Division without a budget check being performed;

(c) Where procurements have been done without the SCM processes being

followed leading to payments to creditors being delayed; and

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(d) Where an invoice was changed due to a dispute.

13. CESSION AGREEMENTS

13.1. Payments to a cessionary will only be permitted on receipt of a fully signed

Cession Agreement attached to the payment certificate and must be in line with Supply

Management Policy of the Municipality.

13.2. Where a cession is to be enforced the relevant Payment Certificate must indicate

the cessionary and the amount.

13.3. A Cession will be limited to a maximum 3 cessions per contract not exceeding

60% of the total contract.

13.4. Cessions will only be valid if authority to cede is sought from the Municipal

Manager.

13.5. The awarded supplier of the order/contract must be the one issuing the

municipality with an invoice and statement. The municipality will only change the

banking details to the one of the cessionary partner. Payments will then be made to

the cessionary creditor.

14. CREDITORS RECONCILIATION

14.1. The creditors' reconciliation must be performed on monthly basis by Expenditure

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Management Division.

14.2. The Manager: Expenditure or any delegated senior official within the Expenditure

Management Division must review and authorize the monthly reconciliations to confirm

that the correct creditor account was raised.

15. PETTY CASH

15.1. Maintenance of petty cash is a function of Expenditure Management Division

and is guided in terms this policy, the Supply Chain Management policy, the Petty

Cash Policy and regulations as well as any other applicable policy document. (For

further details refer to the approved Petty Cash Policy).

15.2. A petty cash funds are intended to be used for small, incidental purchases.

15.3. A petty cash is not to be used to pay for personal expenses or normal operating

expenses within the municipality.

16. RECORD KEEPING

16.1. Expenditure Management Division must maintain a control register to record all

documents received and filed after payment being made.

16.2. All processed documents must be stamped as paid and filed in a properly

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designated filing system/place.

16.3. All documentation processed by Expenditure Management Division shall be

retained and will remain under the control of the Expenditure Management Division for

at least five (5) financial years, thereafter transferred to the municipality's Archives.

17. IMPLEMENTATION, EVALUATION AND REVIEW

17.1. This policy framework is important for the financial compliance of the

municipality. It provides an all-inclusive administrative procedure for the management

of Expenditure Management Division.

17.2. Senior Management must ensure that during the implementation stages of the

policy, there is consistent monitoring and evaluation of the policy as indicators will

result in challenges within the policy implementation phases.

17.3. This policy shall be reviewed on an annual basis.

18. CONSEQUENCE MANAGEMENT

18.1. Any person who contravenes or fails to comply with any provision of this policy

may be subjected to disciplinary action.

18.2. Any Councilor or official who deliberately or negligently commit, make or

authorize an irregular expenditure will be liable for that expenditure.

18.3. Any Councilor or official who deliberately or negligently make or authorize a

fruitless and wasteful expenditure will be liable for that expenditure.

18.4. The Municipal Manager must recover unauthorized, irregular or fruitless and

wasteful expenditure from the person liable for that expenditure.

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19. POLICY ADOPTION This policy will be implemented with effect on the day of approval by Council.